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Docket No.: 016762.501-US02  
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
Donald S. Curtis

Application No.: 10/079,017

Group Art Unit: 2161

Filed: February 21, 2002

Examiner: T. Y. Chen

For: CUSTOMER INFORMATION  
MANAGEMENT INFRASTRUCTURE AND  
METHODS

**TRANSMITTAL LETTER**

**MS Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
**JAN 26 2005**  
**Technology Center 2100**

Dear Sir:

Enclosed are the following items for filing in connection with the above-referenced  
Patent Application:

1. Amendment Transmittal Letter (in duplicate);
2. Response to Restriction Requirement and Amendment;
3. Supplemental Information Disclosure Statement;
4. Form PTO/SB/08a/b;
5. One cited document; and
6. Return receipt postcard.

The Director is hereby authorized to charge any deficiency in the fees filed, asserted to be filed or which should have been filed herewith (or with any paper hereafter filed in this application by this firm) to our Deposit Account No. 50-0740, under Docket No. 016762.501-US02. A duplicate copy of this paper is enclosed.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0740.

Dated: January 19, 2005

Respectfully submitted,

By 

Andrea G. Reister

Registration No. 36,253

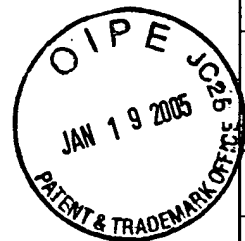
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# AMENDMENT TRANSMITTAL LETTER

Docket No.  
016762.501-US02

Application No.  
10/079,017-Conf. #5165

Filing Date  
February 21, 2002

Examiner  
T. Y. Chen

Art Unit  
2161

Applicant(s): Donald S. Curtis

Invention: CUSTOMER INFORMATION MANAGEMENT INFRASTRUCTURE AND METHODS

## TO THE COMMISSIONER FOR PATENTS

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	198	- 632 =		x	
Independent Claims	2	- 13 =		x	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					

☒ Large Entity

☐ Small Entity

☐ No additional fee is required for this amendment.

☐ Please charge Deposit Account No. \_\_\_\_\_ in the amount of \$ \_\_\_\_\_.  
A duplicate copy of this sheet is enclosed.


☐ A check in the amount of \$ \_\_\_\_\_ to cover the filing fee is enclosed.

☐ Payment by credit card. Form PTO-2038 is attached.

☒ The Director is hereby authorized to charge and credit Deposit Account No. 50-0740  
as described below. A duplicate copy of this sheet is enclosed.

☒ Credit any overpayment.

☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.

  
Andrea G. Reister  
Attorney Reg. No.: 36,253

Dated: January 19, 2005

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